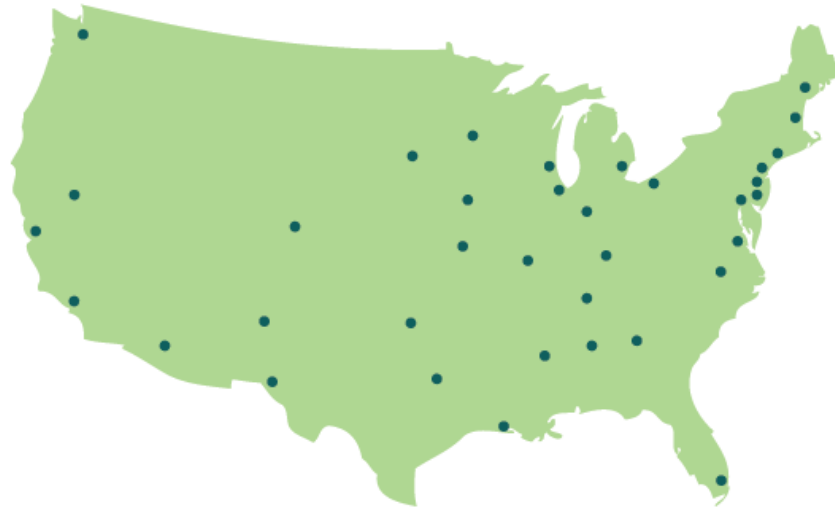


# Consumer Financial Protection Bureau: By the numbers

- **\$11.8 billion:** Approximate amount of relief to consumers from CFPB supervisory and enforcement work, including:
  - \$3.7 billion in monetary compensation to consumers as a result of enforcement activity
  - \$7.7 billion in principal reductions, cancelled debts, and other consumer relief as a result of enforcement activity
  - \$371 million in consumer relief as a result of supervisory activity
- **29 million:** Consumers who will receive relief as a result of CFPB supervisory and enforcement work
- **\$597 million:** Money ordered to be paid in civil penalties as a result of CFPB enforcement work
- **1,136,000+:** Complaints CFPB has handled as of March 1, 2017
- **13 million:** Unique visitors to [Ask CFPB](#)
- **4.4 million:** Mortgages consumers closed on after consumers received the CFPB's [Know Before You Owe](#) disclosures
- **135:** Banks and credit unions under the CFPB's supervisory authority as of September 2016
- **12 million:** Consumers who take out payday loans each year; the CFPB has proposed rules to put an end to payday debt traps
- **70 million:** Consumers who have debts in collection on their credit record; the CFPB is developing proposed rules to protect consumers from harmful collection practices

- **3,244** Colleges voluntarily adopting the CFPB and Dept. of Ed [Financial Aid Shopping Sheet](#)
- **148:** Visits to military installations by the Office of Servicemember Affairs since 2011
- **62:** Times senior CFPB officials have testified before Congress
- **39:** Cities where CFPB has held public town halls or field hearings



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|---|--|---|---|
| <input type="checkbox"/> Philadelphia, Pa.  | <input type="checkbox"/> Mountain View, Calif. | <input type="checkbox"/> Phoenix, Ariz.       | <input type="checkbox"/> Milwaukee, Wis.      |
| <input type="checkbox"/> Minneapolis, Minn. | <input type="checkbox"/> Baltimore, Md.        | <input type="checkbox"/> Nashville, Tenn.     | <input type="checkbox"/> Denver, Colo.        |
| <input type="checkbox"/> Cleveland, Ohio    | <input type="checkbox"/> Atlanta, Ga.          | <input type="checkbox"/> New Orleans, La.     | <input type="checkbox"/> Louisville, Ky.      |
| <input type="checkbox"/> Birmingham, Ala.   | <input type="checkbox"/> Des Moines, Iowa      | <input type="checkbox"/> Reno, Nev.           | <input type="checkbox"/> Albuquerque, N.M.    |
| <input type="checkbox"/> New York, N.Y.     | <input type="checkbox"/> Miami, Fla.           | <input type="checkbox"/> El Paso, Texas       | <input type="checkbox"/> Kansas City, Mo.     |
| <input type="checkbox"/> Sioux Falls, S.D.  | <input type="checkbox"/> Los Angeles, Calif.   | <input type="checkbox"/> Indianapolis, Ind.   | <input type="checkbox"/> Sacramento, Calif.   |
| <input type="checkbox"/> Durham, N.C.       | <input type="checkbox"/> Portland, Maine       | <input type="checkbox"/> Wilmington, Del.     | <input type="checkbox"/> Salt Lake City, Utah |
| <input type="checkbox"/> Detroit, Mich.     | <input type="checkbox"/> Itta Bena, Miss.      | <input type="checkbox"/> Oklahoma City, Okla. | <input type="checkbox"/> Charleston, W.Va.    |
| <input type="checkbox"/> St. Louis, Mo.     | <input type="checkbox"/> Chicago, Ill.         | <input type="checkbox"/> Newark, N.J.         |   |
| <input type="checkbox"/> Seattle, Wash.     | <input type="checkbox"/> Boston, Mass.         | <input type="checkbox"/> Richmond, Va.        |   |
|   | <input type="checkbox"/> Dallas, Texas         |   |   |