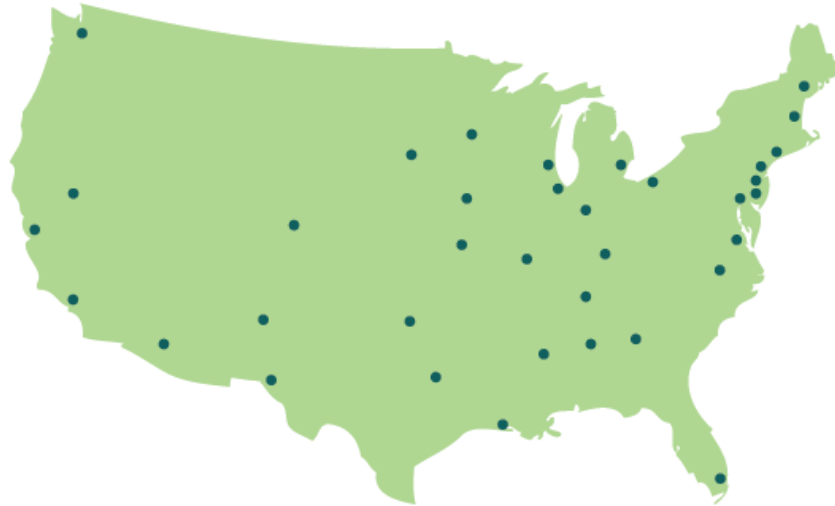


Consumer Financial Protection Bureau: By the numbers

- **\$11.8 billion:** Approximate amount of relief to consumers from CFPB supervisory and enforcement work, including:
 - \$3.7 billion in monetary compensation to consumers as a result of enforcement activity
 - \$7.7 billion in principal reductions, cancelled debts, and other consumer relief as a result of enforcement activity
 - \$371 million in consumer relief as a result of supervisory activity
- **29 million:** Consumers who will receive relief as a result of CFPB supervisory and enforcement work
- **\$589 million:** Money ordered to be paid in civil penalties as a result of CFPB enforcement work
- **1,080,000+:** Complaints CFPB has handled as of January 1, 2016
- **13 million:** Unique visitors to [Ask CFPB](#)
- **4.4 million:** Mortgage consumers closed on after consumers received the CFPB's [Know Before You Owe](#) disclosures
- **135:** Banks and credit unions under the CFPB's supervisory authority as of September 2016
- **12 million:** Consumers who take out payday loans each year; the CFPB has proposed rules to put an end to payday debt traps
- **70 million:** Consumers who have debts in collection on their credit record; the CFPB is developing proposed rules to protect consumers from harmful collection practices

- **3,244** Colleges voluntarily adopting the CFPB and Dept. of Ed [Financial Aid Shopping Sheet](#)
- **145:** Visits to military installations by the Office of Servicemember Affairs since 2011
- **62:** Times senior CFPB officials have testified before Congress
- **38:** Cities where CFPB has held public town halls or field hearings



- | | | | |
|---|--|---|---|
| <input type="checkbox"/> Philadelphia, Pa. | <input type="checkbox"/> Mountain View, Calif. | <input type="checkbox"/> Phoenix, Ariz. | <input type="checkbox"/> Milwaukee, Wis. |
| <input type="checkbox"/> Minneapolis, Minn. | <input type="checkbox"/> Baltimore, Md. | <input type="checkbox"/> Nashville, Tenn. | <input type="checkbox"/> Denver, Colo. |
| <input type="checkbox"/> Cleveland, Ohio | <input type="checkbox"/> Atlanta, Ga. | <input type="checkbox"/> New Orleans, La. | <input type="checkbox"/> Louisville, Ky. |
| <input type="checkbox"/> Birmingham, Ala. | <input type="checkbox"/> Des Moines, Iowa | <input type="checkbox"/> Reno, Nev. | <input type="checkbox"/> Albuquerque, N.M. |
| <input type="checkbox"/> New York, N.Y. | <input type="checkbox"/> Miami, Fla. | <input type="checkbox"/> El Paso, Texas | <input type="checkbox"/> Kansas City, Mo. |
| <input type="checkbox"/> Sioux Falls, S.D. | <input type="checkbox"/> Los Angeles, Calif. | <input type="checkbox"/> Indianapolis, Ind. | <input type="checkbox"/> Sacramento, Calif. |
| <input type="checkbox"/> Durham, N.C. | <input type="checkbox"/> Portland, Maine | <input type="checkbox"/> Wilmington, Del. | <input type="checkbox"/> Salt Lake City, Utah |
| <input type="checkbox"/> Detroit, Mich. | <input type="checkbox"/> Itta Bena, Miss. | <input type="checkbox"/> Oklahoma City, Okla. | |
| <input type="checkbox"/> St. Louis, Mo. | <input type="checkbox"/> Chicago, Ill. | <input type="checkbox"/> Newark, N.J. | |
| <input type="checkbox"/> Seattle, Wash. | <input type="checkbox"/> Boston, Mass. | <input type="checkbox"/> Richmond, Va. | |
| | <input type="checkbox"/> Dallas, Texas | | |