

Consumer Financial Protection Bureau: By the numbers

- **\$11.4 billion:** Approximate amount of relief to consumers from CFPB enforcement activity, including:
 - \$3.6 billion in restitution to consumers; and
 - \$7.7 billion in principal reductions, cancelled debts, and other consumer relief
- **25 million:** Consumers who will receive relief because of CFPB enforcement actions
- **\$430 million:** Money ordered to be paid in civil penalties as a result of CFPB enforcement actions
- **\$288 million:** Monetary relief provided to consumers as a result of CFPB supervisory actions
- **1.9 million:** Consumers who have received relief because of CFPB supervisory actions
- **900,000+:** Complaints CFPB has received as of June 2016
- **1,100+:** Consumer questions answered in [Ask CFPB](#), an online source for reliable, unbiased answers about financial products, services, and decisions
- **12 million+:** Unique visitors to [Ask CFPB](#)
- **135:** Banks and credit unions under the CFPB's supervisory authority as of December 2015
- **30 million:** Consumers with debts in collection; larger debt collection companies are now under federal supervision for the first time
- **3,050:** Colleges voluntarily adopting the [Financial Aid Shopping Sheet](#) developed by the CFPB and the U.S. Department of Education

- **136:** Visits to military installations by the Office of Servicemember Affairs since 2011
- **61:** Times senior CFPB officials have testified before Congress
- **36:** Public town halls and field hearings CFPB has held since 2011:
 - Philadelphia, Pennsylvania
 - Minneapolis, Minnesota
 - Cleveland, Ohio
 - Birmingham, Alabama
 - New York City, New York
 - Sioux Falls, South Dakota
 - Durham, North Carolina
 - Detroit, Michigan
 - St. Louis, Missouri
 - Seattle, Washington
 - Mountain View, California
 - Baltimore, Maryland
 - Atlanta, Georgia
 - Des Moines, Iowa
 - Miami, Florida
 - Los Angeles, California
 - Portland, Maine
 - Itta Bena, Mississippi
 - Chicago, Illinois
 - Boston, Massachusetts
 - Dallas, Texas
 - Phoenix, Arizona
 - Nashville, Tennessee
 - New Orleans, Louisiana
 - Reno, Nevada
 - El Paso, Texas
 - Indianapolis, Indiana
 - Wilmington, Delaware
 - Oklahoma City, Oklahoma
 - Newark, New Jersey
 - Richmond, Virginia
 - Milwaukee, Wisconsin
 - Denver, Colorado
 - Louisville, Kentucky
 - Albuquerque, New Mexico
 - Kansas City, Missouri